

S / F Sam Fortier

Technology, Marketing, Communications
and Leadership Professional

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Ottawa, Ontario

ABOUT ME

I am a very motivated individual with extensive leadership, marketing, communications, and technical experience.

SKILLS



EDUCATION

Social Sciences Degree
University of Ottawa
Bilingual High School Diploma
École Secondaire l'Alliance

VOLUNTEER

Director of Community Relations –
Timmins Festivals and Events Committee

EXPERIENCE

ENTREPRENEUR - FREELANCE DESIGNER AND DEVELOPPER

Smart Mark-IT Inc. / Ottawa, ON / December 2015 - Present

As a freelance designer I work with several clients across various industries. A few notable clients (past and present) are the Social Planning Council of York Region, the Cochrane District Social Planning Council, Fem'aide, findlivemusic.ca and others. As a freelancer, I use programs such as the Adobe Creative Suite (Photoshop, Illustrator, xD, Premiere Pro, Premiere Rush), Canva and others. I also work with WordPress and Shopify, and I am familiar with CSS, HTML and PHP.

SUPPORT GURU

Versature Corp / Ottawa, ON / August 2016-November 2019

As a Support Guru at Versature, a fast-growing VoIP provider based in Ottawa, ON, I assisted clients with inquiries. On top of offering front line support, I helped develop and improve processes using tools such as Salesforce and Klipfolio.

CENSUS INTERNAL SUPPORT TEAM

Statistics Canada/Ottawa, ON/March 2016 – June 2016

As a member of the Census Internal Support Team, I provided support to enumerators who were obtaining census data from the public. Tools used include: The Collection Management Portal and JIRA.